



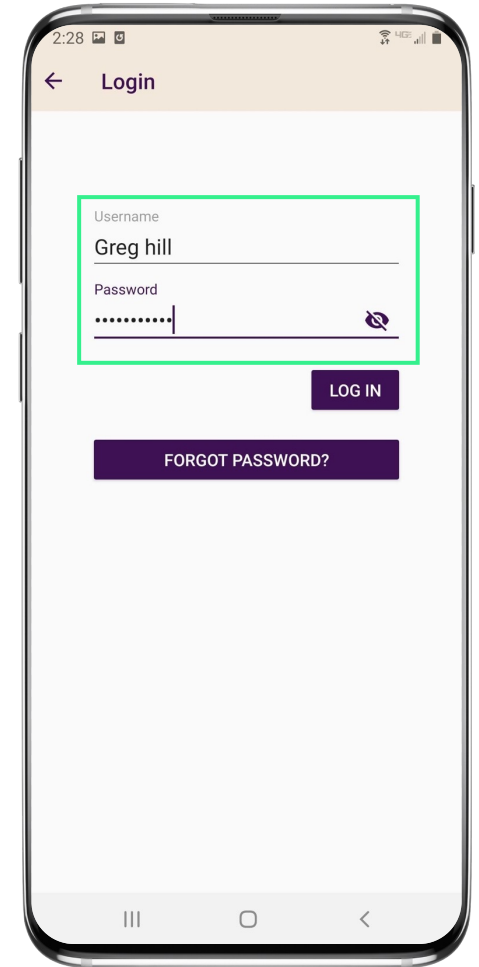
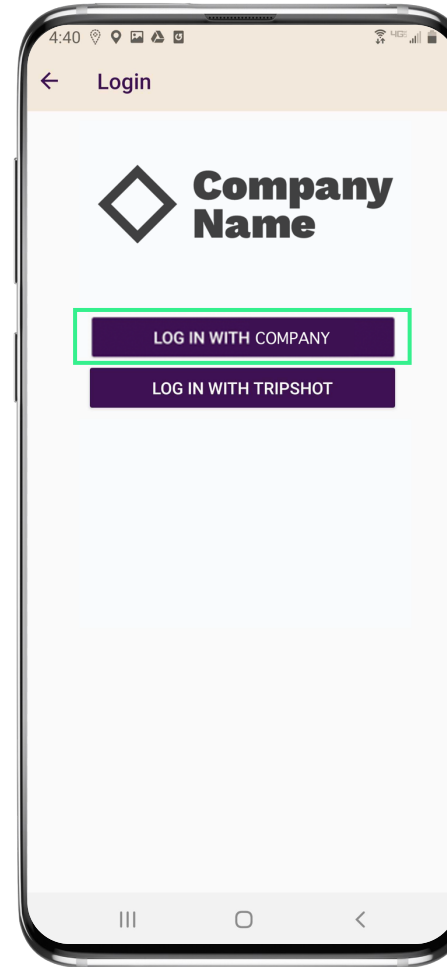
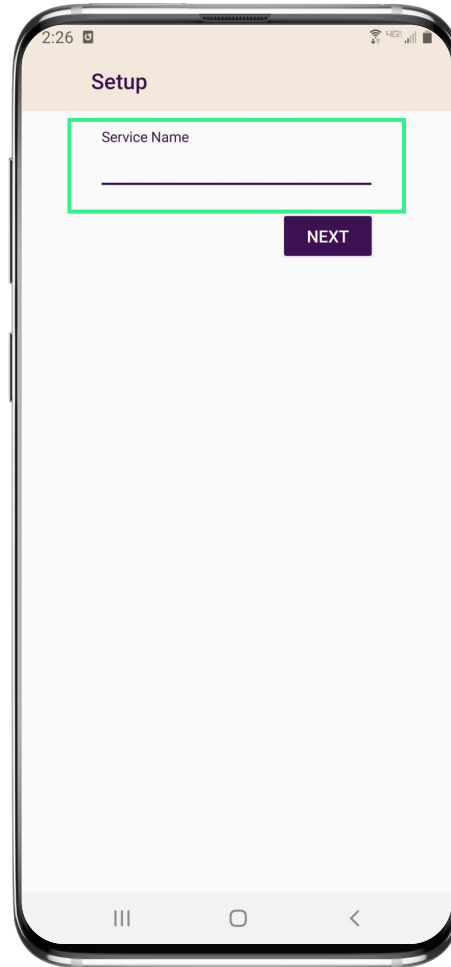
Rider App Guide

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2022

First Time Rider Set-Up

Single Sign On

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name: **CSN or Nevada State.**
3. Select **Log In With <Your University>**.
4. Enter your University **username and password.**



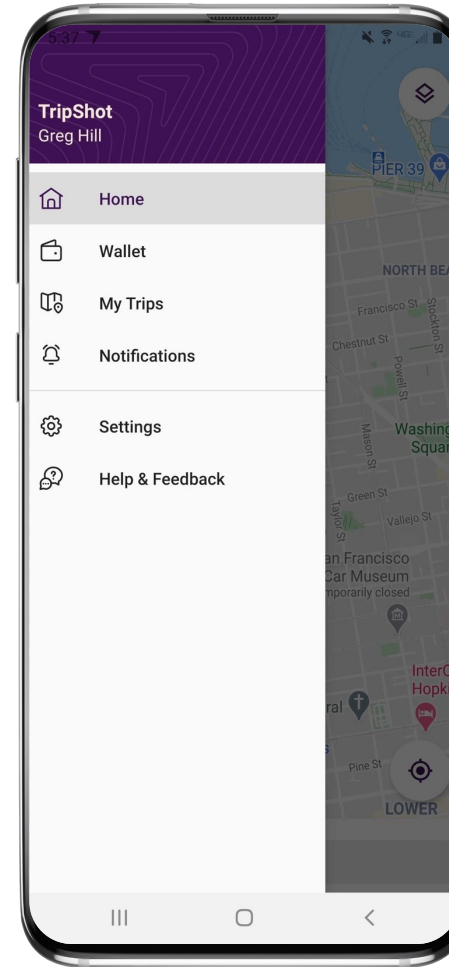
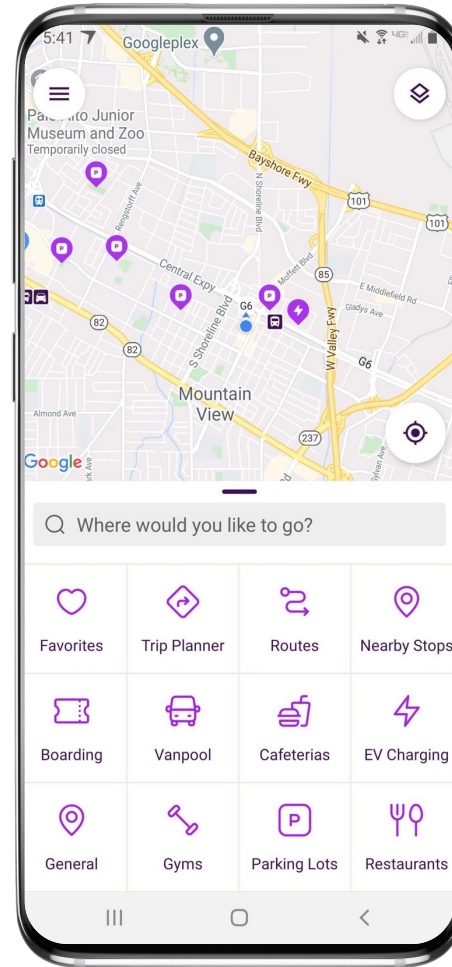
Home & Sidebar Menus

Home Menu

The Home screen displays TripShot's most used features such as Favorites, Trip Planner, Routes, Stops and Points of Interest (if applicable).

Sidebar Menu

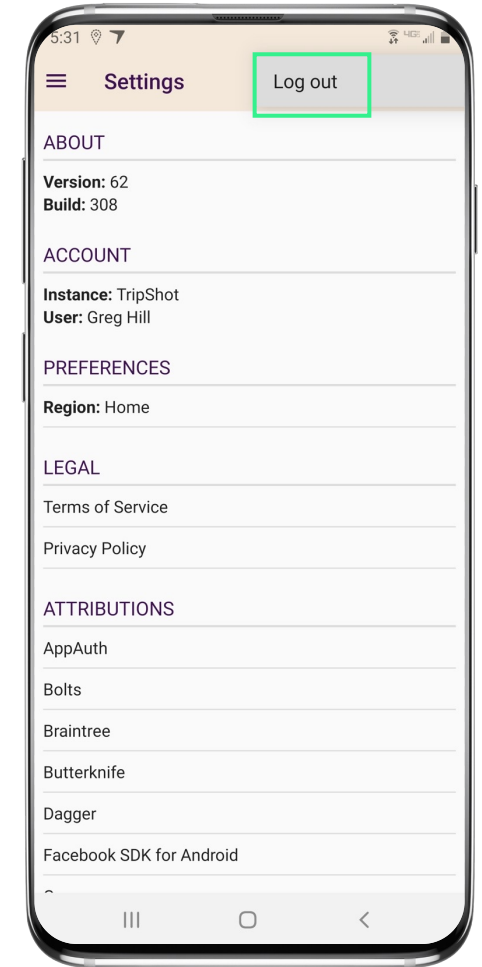
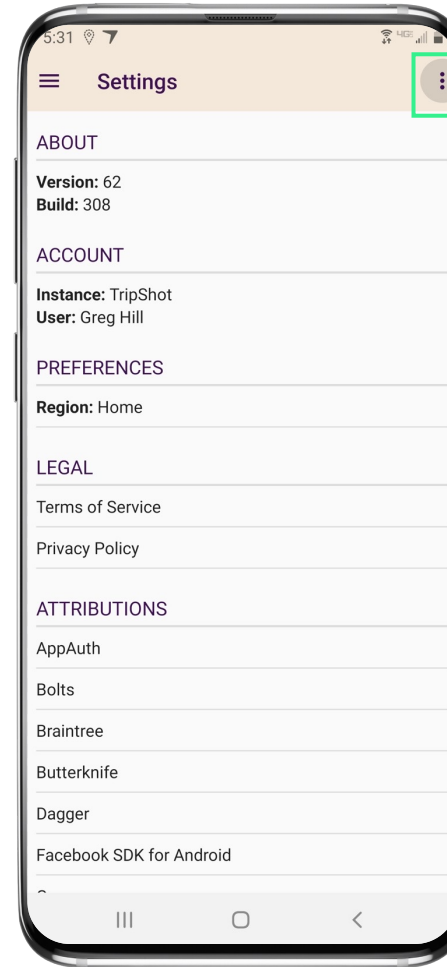
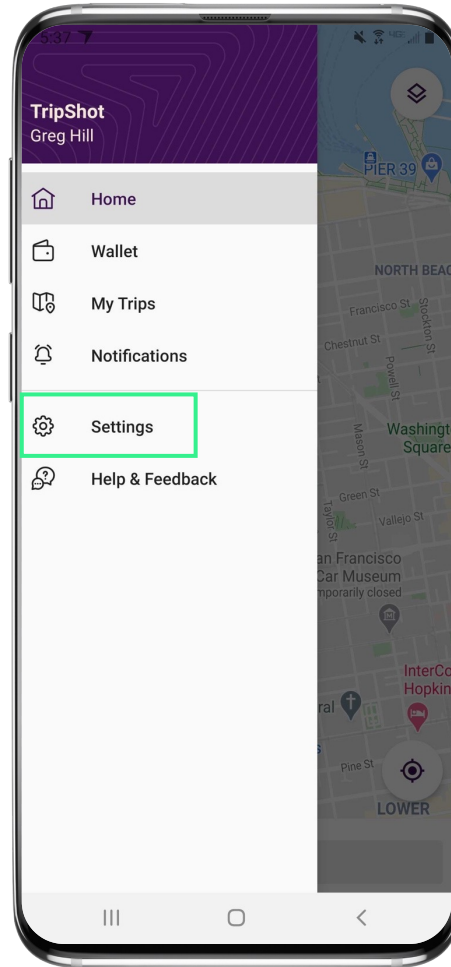
TripShot's sidebar menu provides access to Wallet, My Trips, Notifications, Settings, and Help & Feedback.



Log In & Out

Logging Out

1. Navigate to the **sidebar menu**.
2. Select **Settings**.
3. Tap the **3-Dot Icon** in upper right-hand corner.
4. Select **Log Out**.

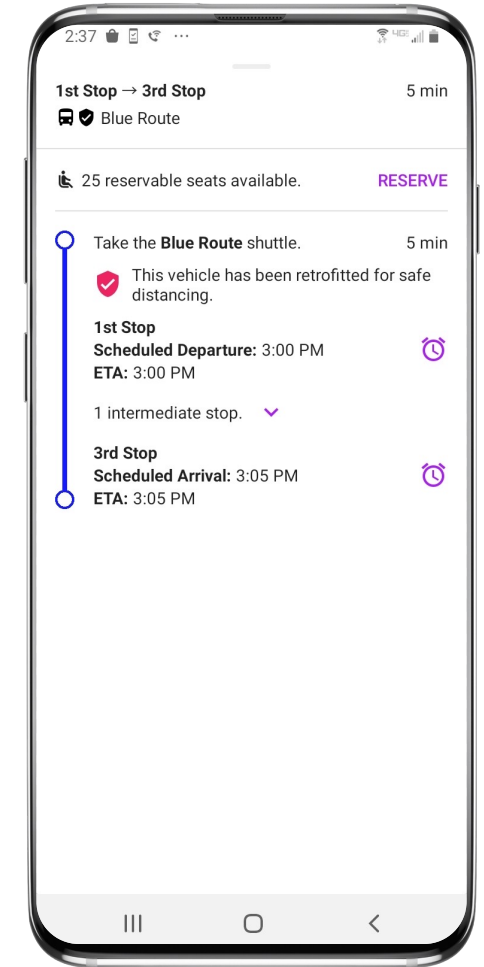
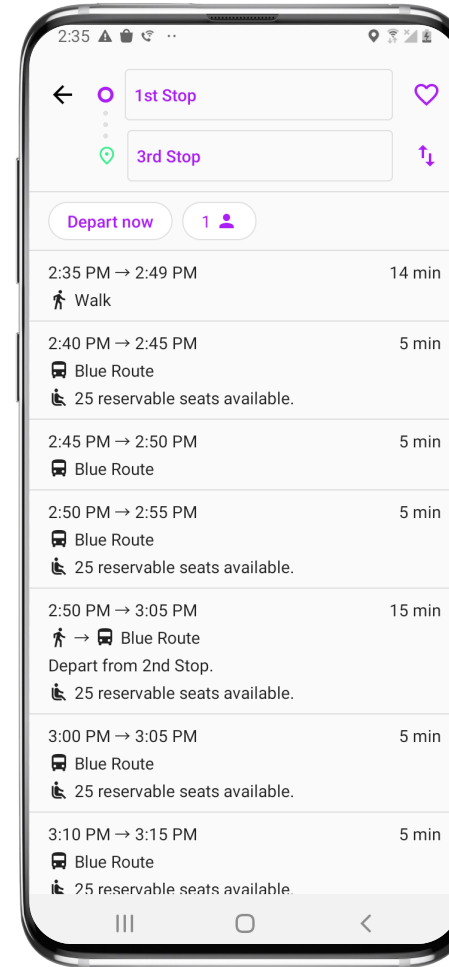
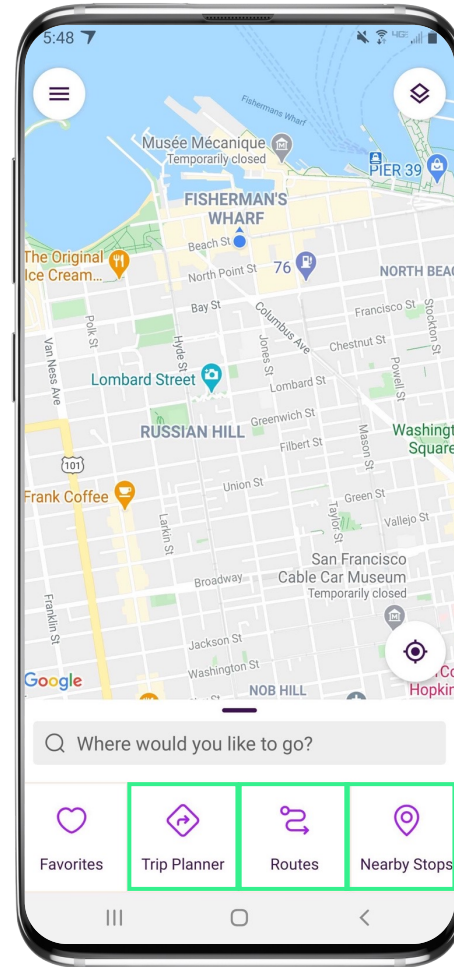


Travel Options

Travel Options

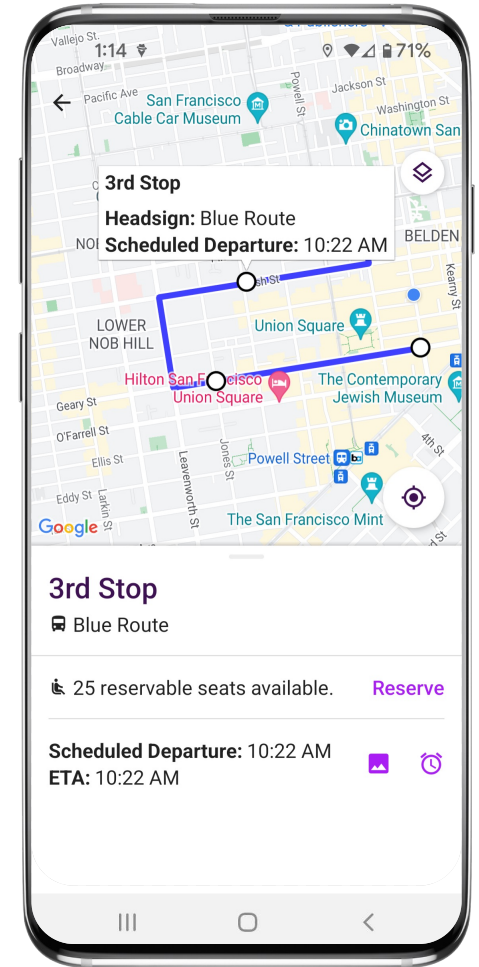
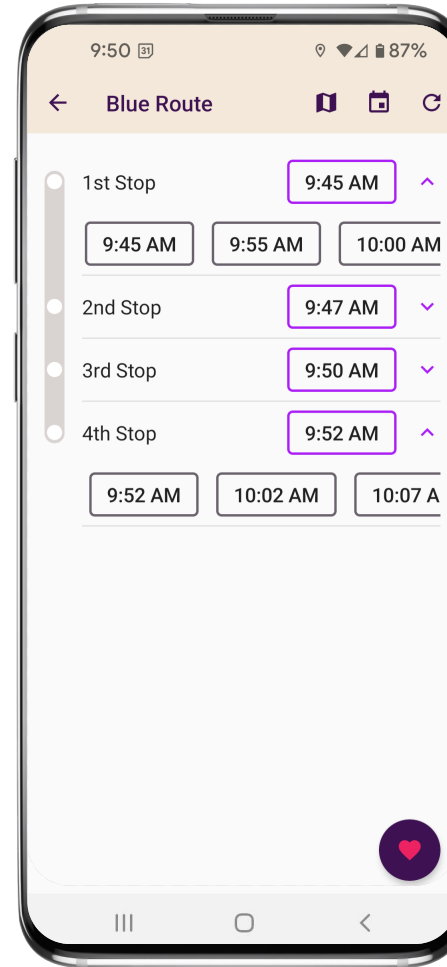
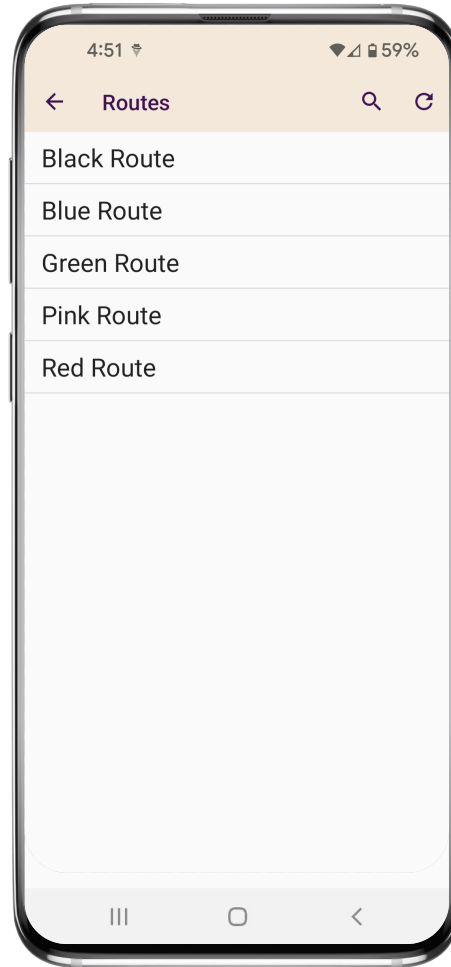
From the Home screen there are three ways to find your route and get travel information:

1. **Select Trip Planner** – to see options from your current location to your destination.
2. **Select Routes** – to see all your route options.
3. **Select Nearby Stops** – to see stops near your current location.



Routes & Details

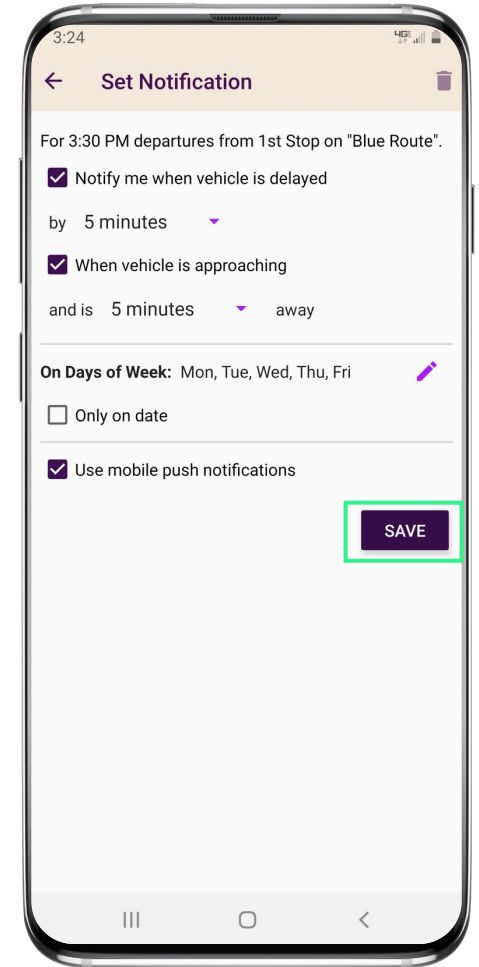
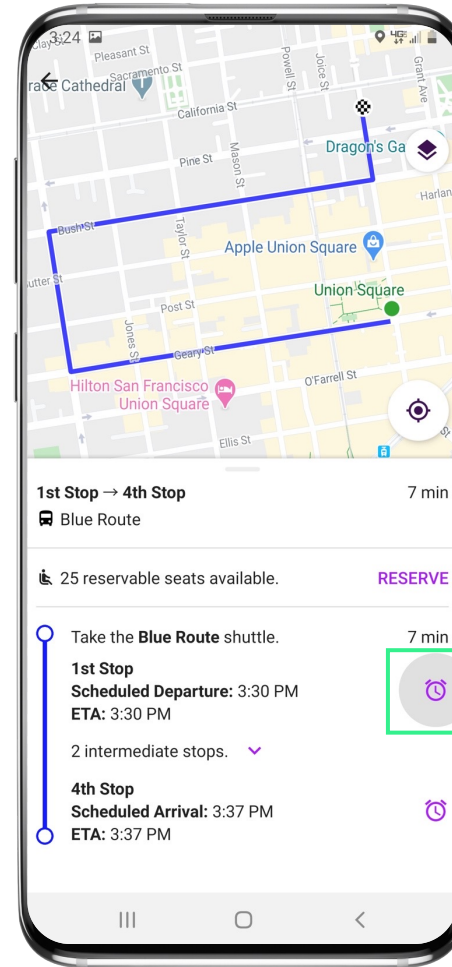
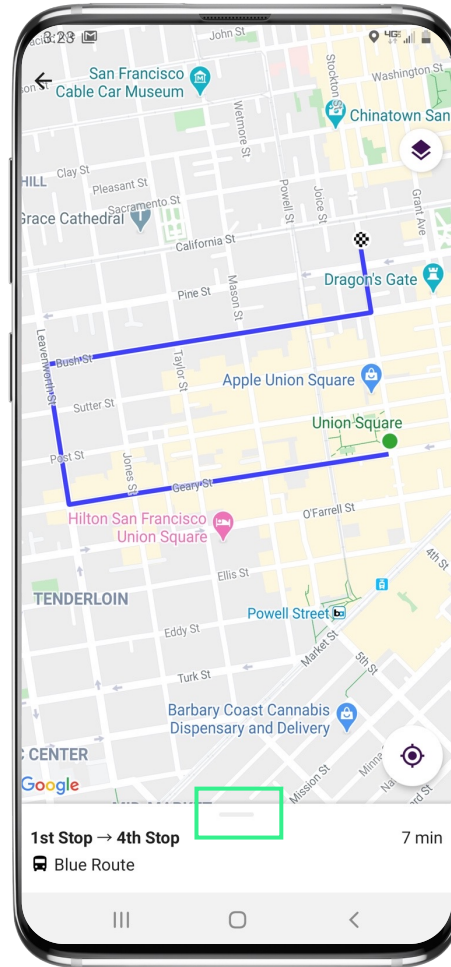
1. From the Home screen select **Routes** then select your preferred route from the list.
Note: clicking on any of the stop times will update all the times shown for this route.
2. Click on the **drop-down icons** to view additional stop times. Swipe through the stop times to find your departure time.
3. Once you have clicked on your **desired time** and it is visible in the purple box you can click through to access reservations, set up notifications, view a picture of the stop and/or monitor ETAs.



Set Up Notifications

True-Time® Notifications

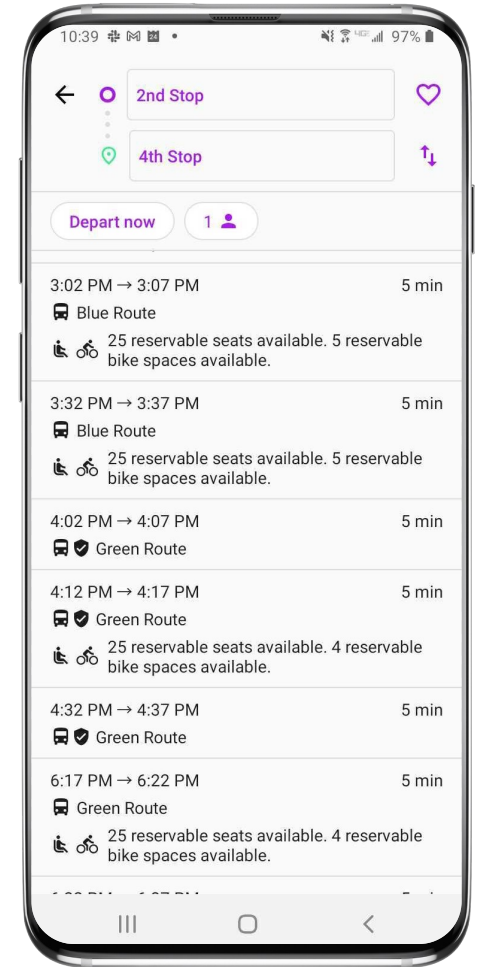
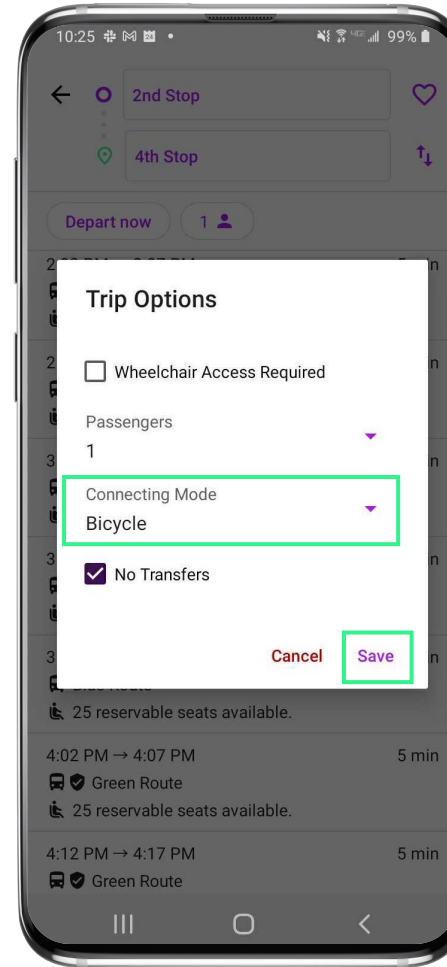
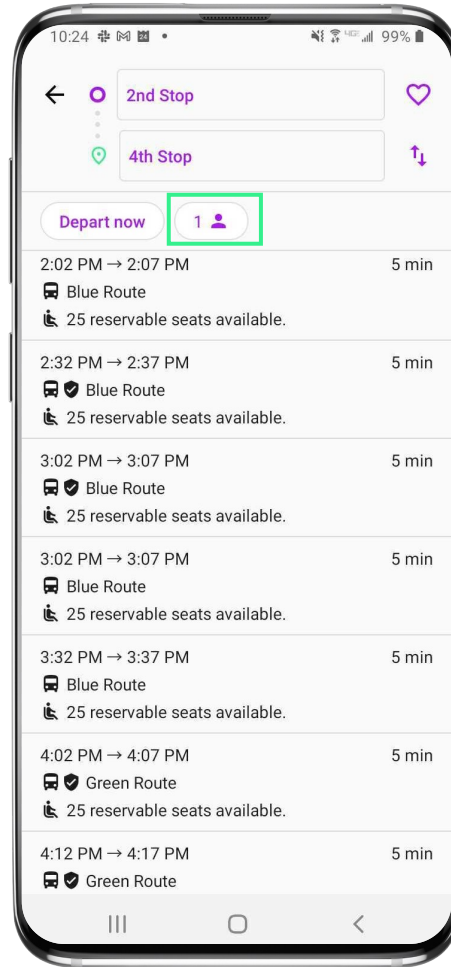
1. Subscribe to receive True-Time® push location notifications about your shuttle.
2. On your route map **swipe from the bottom** to reveal the trip details.
3. Set a notification by choosing a departure time, then **tap the alarm icon**.
4. Edit your **notification settings and Save**.



Change Your Connecting Mode

Change your Connecting Mode

1. From the Home screen select **Trip Planner**.
2. Select the **person icon** to change your Connecting Mode to: **Walk, Bicycle, or Drive**.
3. Revising your Connecting Mode will increase or decrease your search area. The Drive option provides the largest search results.

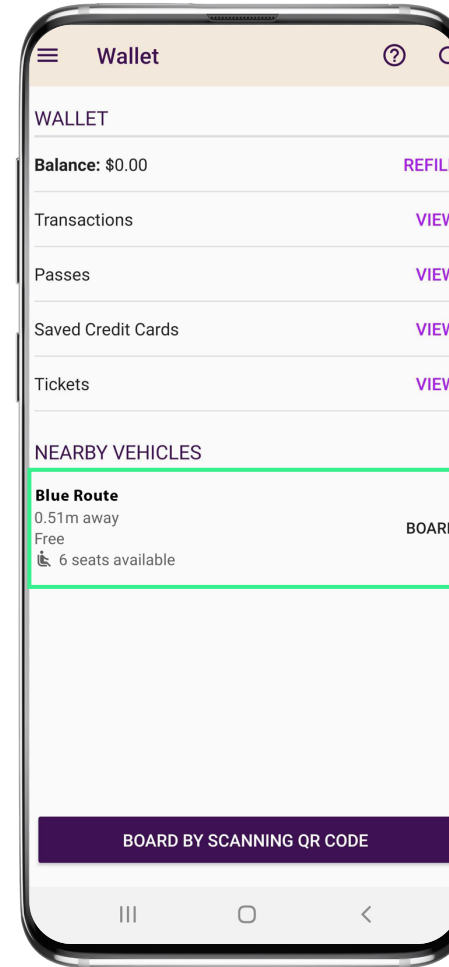
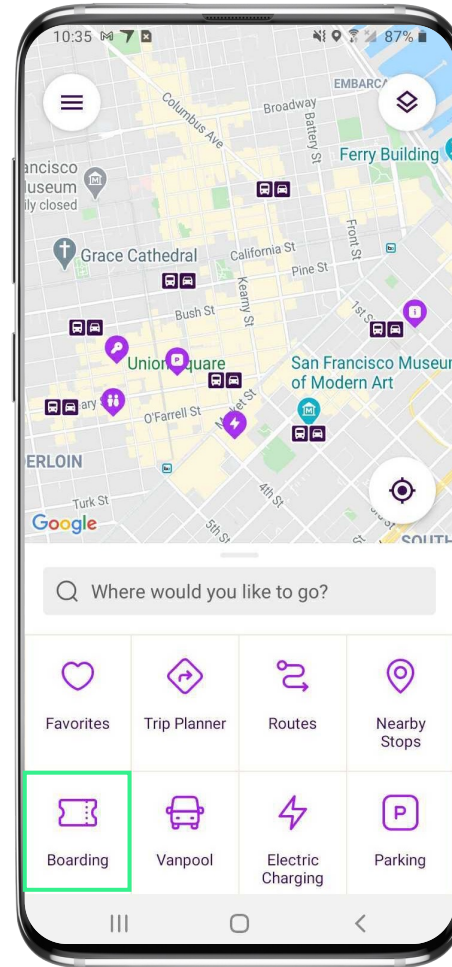


Board with a Digital Pass

Board a Shuttle

Bluetooth

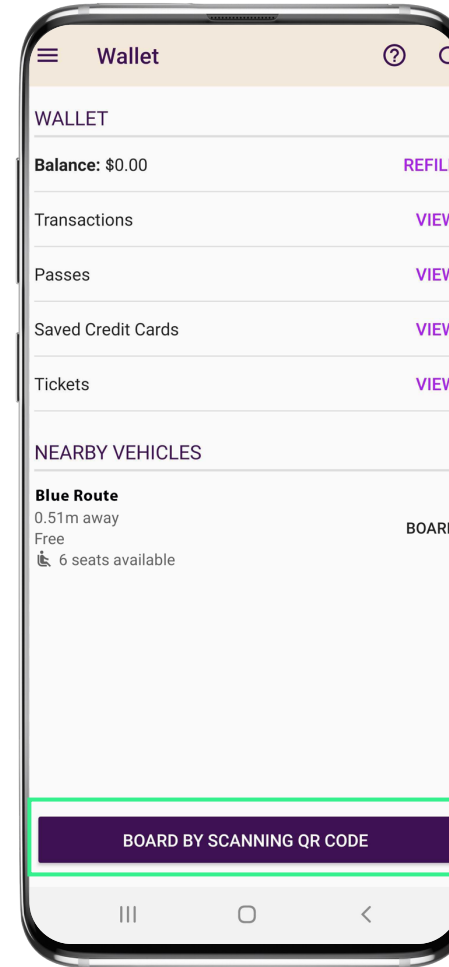
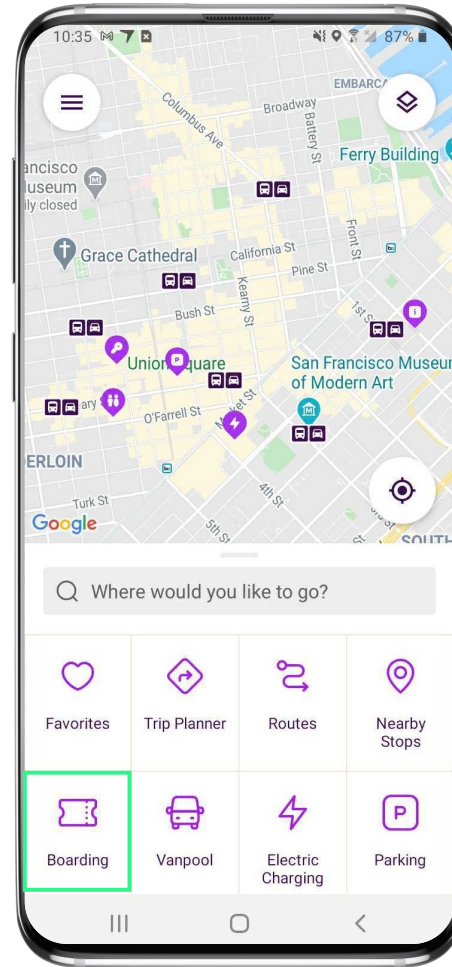
1. Ensure **Bluetooth is enabled** on your device.
2. Select **Boarding** on the Home screen and go to **Nearby Vehicles**.
3. Tap on your route, select **Board**, and confirm.
4. A **digital pass** will then appear.
5. **Show your pass** to the driver to board.



Board a Shuttle

Scan QR Code

1. Select **Boarding** on the Home screen.
2. Select **Board by Scanning QR Code**
3. Allow camera access and use your phone's camera to **scan the QR Code** displayed on your shuttle
4. A **digital pass** will then appear
5. **Show your pass** to the driver to board.



TripShot FAQs

How do I download TripShot?

The TripShot Rider App can be downloaded from your phone's app store – search for "TripShot".

Is the vehicle location accurate?

Yes, TripShot collects GPS data approximately every second from the shuttle.

How will TripShot help me plan my commute?

TripShot provides a Trip Planner to view route options, access to shuttle real-time location, and the ability to see notifications if a vehicle is arriving or delayed.

Are TripShot's notifications reliable?

Yes, TripShot notifications are reliable. TripShot utilizes Google Maps Traffic Data for stop ETA's and factors in traffic, accidents, and construction.

Is there a TripShot tutorial?

Yes, when you install TripShot for the first time basic tips will guide you through how to use the app.

What else can I do with TripShot?

With TripShot you can see the real-time location of the shuttles and get real-time ETA's to your device. You can set your favorite destinations. You can also set up alerts on when the shuttle is arriving or when the shuttle is delayed.



TripShot